

Key areas of IBD's Free Assessment

As part of our "Free" information technology assessment program, we will produce a report that covers the following areas of your business and information technology environment. It includes the following key areas:

Laptop and Desktop Asset Management

- 1) Validate number of devices and associated business function.
- 2) Validate desktop hardware and application configuration
- 3) Review of: licensing, security policy, server hardening, sub-netting strategy, standards, printer policy and standards, and maintenance strategy.

Software Asset Management

1. Review and Audit Application Portfolio (Validate and complete existing fields)
2. Data location
3. Backup and recovery strategy
4. Security management
5. Application owner responsibilities
 - a. Assess Business Owner of Application Portfolio
 - b. Configuration management
 - c. Access control
 - d. Change management
 - e. Support coordination
6. Business risk assessment
7. Version
8. Yearly maintenance cost

Inventory and Data Asset Management

1. Review and Audit Information Portfolio (Validate and complete existing fields)
2. Determine Business Steward of Information & Data Asset
3. Evaluation of Information / Data Quality
4. Assess data quality profile and amount of disparate Data
5. Assess associated business risk with data management

Network, Communications, and Mobile Management

1. Review/audit networks and communication hardware
2. Review Network and sub-netting strategy
3. Assess network security

IT Support

1. Review and assessment of support staffing of critical support functions
2. Assessment of Application Development capabilities and change management practices
3. Assessment of business risk associated with support function